



## DIGITAL SOLUTIONS

# SYNERGI™ LIFE

## Permit Management module

The ability to keep track of licences, both short and long term exemptions, and planned and approved deviations is essential for maintaining a sustainable relationship with governments and other stakeholders. The Permit Management module in Synergi Life is designed to manage and support this process in a transparent and consistent way.

The Permit Management module in Synergi Life enables deviation management and permits tracking so you can prevent potential non-conformities by managing and controlling for any planned deviations from requirements, permits, and standard procedural protocols or specifications.

### **Deviation management and permit tracking**

This module enables you to take a responsible approach to managing any departure from legal requirements, standard procedures or specifications in order to prevent a non-conformity from arising. Deviations are initiated when the need arises to depart from methods, controls and/or standard operating

procedures, and the existence of any real or potential quality, safety or risk-related problem must be documented. Such deviations are classified as temporary or permanent, and will always include relevant documentation to support their existence. Relevant documents should include a proper risk assessment, a root cause analysis and a mitigation plan. In some cases, companies might apply to retain permission to deviate from a specific procedure or legal requirement. Both agreed and temporary deviations represent critical information for any operational process and should be available through the operational fields.

“Nearly half of our panel of EH&S (environment, health and safety) leaders are aware of Oslo-headquartered vendor DNV GL. Only DNV GL’s Synergi Life, and other two are recognized by more than one-third of the respondents among heads of EH&S world wide.”

Verdantix GlobalEH&S Survey 2016

#### Deviation software system

Identified deviations follow standardized classification and verification processes to secure the involvement of the right personnel for decision-making and control. This process will ensure an evaluation of potential impacts and trigger any corrective or preventative actions in accordance with agreed threshold values. Active deviations are always available for all relevant personnel. In addition, Synergi Life is delivered with default functionality for user alerts and experience transfer. This means that any delays in plans or due dates can be detected, with automatic alerts sent by the system.

The versatile and powerful built-in Synergi Life search and reporting tool allows users to perform searches across their entire database (in accordance with their access rights), to save favourite searches and to distribute these to other users or

user groups. Users can easily generate complete status reports, related improvement plans and periodical performance reports directly from the system. All free text fields and code tables in the database are fully searchable. Results are displayed in a number of flexible lists, views and HTML reports, or exported to Excel for further processing if required.

#### WHAT YOU GAIN WITH THE PERMIT MANAGEMENT MODULE:

- Software for keeping track of licences, short and long term exemptions and planned/approved deviations
- Standardized and transparent classification and verification processes
- Integrated workflow
- Experience transfer
- Flexible lists
- Allows you to secure involvement of the right personnel for decision-making and control
- Ensures evaluation and risk assessments of potential impacts
- Triggers corrective or preventive actions as well as risk-reducing measures
- Active deviations available for all relevant personnel
- Delays in plans or due dates are detected, with automatic alerts sent by the software system