



© Talisman

DIGITAL SOLUTIONS · SYNERGI™ LIFE

# STRIVING FOR ZERO INCIDENTS

## Customer story - Talisman Energy

Using a professional system like Synergi Life to track incidents and measure key performance indicators is providing a positive step-change for the HSE work in Talisman's global organization.

"Implementing Synergi Life's Incident Manager module is a key component in a robust global HSE system," says corporate HSE manager Bruce McKenzie at the Canada-based group.

"Traditionally, the countries we operated in worked with a regional mindset."

"We're striving to improve our HSE performance globally, but that's difficult to achieve until you have an effective system for measuring performance across the organization," says Mr McKenzie.

While the upstream oil and gas company had a long history of using Synergi Life in its North Sea operations, it first initiated a project to implement this solution throughout its global organization in 2009.

"We were using Synergi Life for our North Sea offshore requirements, but had to run a thorough analysis and evaluate whether or not it could also accommodate our needs in the rest of the organization, including a significant onshore component," says Paul Kubik, manager of Corporate Systems IT demand.

"We are on a five-year journey to top-quartile safety performance, and we have made significant gains in the past couple of years."

John A. Manzini, President and CEO, Talisman

Synergi Life passed the test and Talisman decided to implement it globally.

"We're in the process of putting scalable systems in place across the organization to support growth plans," says Mr McKenzie. "Global implementation of Synergi Life is a prime example of this initiative."

Implementing Synergi Life's Incident Manager module across the company took place over 18 months. The Talisman teams in both the UK and Norway had been using the system for several years and customized the modules in version 11 to meet their specific needs.

Talisman's aim is to secure a single Synergi Life database, which can handle both global and regional business requirements. As part of this analysis, other Synergi Life modules will be assessed for their ability to meet the company's business needs.

"We'll evaluate regional requirements for data capture, regulatory reporting and corporate key performance indicators (KPIs) over the next few months, working with DNV GL," says Mr Kubik.

The Synergi Life, Incident Manager is used for tracking incidents, trending, analysis and recordkeeping. All these applications are vital for operations and management.

Good quality data input to the system coupled with robust analysis can potentially save lives.

"We can easily spot trends," says Mr McKenzie. "For instance, we can review all our drilling incidents and if we find we're experiencing the same types of incidents, such as dropped objects, we can intervene with preventive measures right away."

At a global meeting in Houston to discuss how seismic operations could be enhanced and made more efficient, incident data derived from Synergi Life was utilized as part of the discussion base for the leadership and fed into the decision-making process.

The company's lost-time injury frequency has improved significantly and its overall goal is a workplace where such incidents do not occur.



Synergi Life is supporting the global scope of HSE work at Talisman Energy, say Bruce McKenzie (left) and Paul Kubik.

#### TALISMAN IN BRIEF

Talisman was established in 1992 and is headquartered in Calgary, Canada. Listed on the Toronto and New York stock exchanges, its enterprise value exceeded \$25 billion in 2010. Talisman is committed to conducting its business safely and in an ethically, socially and environmentally responsible manner. The company is a participant in the United Nations Global Compact and is also included in the Dow Jones Sustainability North America Index.



#### PROFILE

- Customer name: Talisman
- Web address: [www.talisman-energy.com](http://www.talisman-energy.com)
- Market: Upstream oil and gas
- Solution/product: Synergi Life - Incident Manager

#### BRIEF ACCOUNT

Why we chose DNV GL - Digital Solutions

- Synergi Life passed the evaluation test
- Customization enables us to meet our specific needs

This is what we gained:

- A robust global HSE system
- An effective system for measuring performance across the organization